| L Number | Hits | Search Text | DB | Time stamp |
|-------------|------|--|-----------|------------|
| 1 | 16 | membership with negotiation | USPAT; | 2004/09/01 |
| | | | US-PGPUB; | 09:36 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| 2 | 41 | membership with (negotiation or dispute or | USPAT; | 2004/09/01 |
| | | conflict) | US-PGPUB; | 09:38 |
| | | , | EPO; JPO; | |
| | | | DERWENT | |
| 3 | 677 | member\$6 with (negotiation or dispute or | USPAT; | 2004/09/01 |
| | | conflict) | US-PGPUB; | 09:38 |
| | | , | EPO; JPO; | |
| | | | DERWENT | |
| 4 | 67 | member\$6 with (negotiation or dispute or | USPAT; | 2004/09/01 |
| | | conflict) same (online or internet or web or | US-PGPUB; | 09:39 |
| | | website or electronic) | EPO; JPO; | _ |
| | | , | DERWENT | |
| 5 | 2 | ("6766307").PN. | USPAT; | 2004/09/01 |
| | | | US-PGPUB: | 11:03 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("5895450").PN. | USPAT; | 2004/09/01 |
| | | , | US-PGPUB; | 09:35 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| | 2 | ("6330551").PN. | USPAT; | 2004/08/23 |
| | | , | US-PGPUB; | 16:29 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("5893905").PN. | USPAT; | 2004/08/23 |
| | | | US-PGPUB; | 16:29 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("6363384").PN. | USPAT; | 2004/08/23 |
| | | | US-PGPUB; | 16:30 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("6347332").PN. | USPAT; | 2004/08/23 |
| | | | US-PGPUB; | 16:30 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("5956687").PN. | USPAT; | 2004/08/23 |
| | | | US-PGPUB; | 17:11 |
| } | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("5895450").PN. | USPAT; | 2004/08/24 |
| | | | US-PGPUB; | 16:21 |
| | | | EPO; JPO; | |
| | | | DERWENT | |

| - | 938 | conklin.inv. | USPAT; | 2004/08/23 |
|---|-------|--|------------------------|------------|
| | | | US-PGPUB; | 17:32 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 98584 | (negotiat\$6 or mediat\$7 or arbitra\$7 or | USPAT; | 2004/08/24 |
| | | resolv\$4 or resolution) with (dispute or | US-PGPUB; | 14:00 |
| | | conflict or problem or disagreement) | EPO; JPO; | |
| | | , | DERWENT | |
| _ | 2025 | (negotiat\$6 or mediat\$7 or arbitra\$7 or | USPAT; | 2004/08/24 |
| | | resolv\$4 or resolution) with (dispute or | US-PGPUB; | 14:05 |
| | | conflict or problem or disagreement) and | EPO; JPO; | 1-1100 |
| | | 705/\$.ccls. | DERWENT | |
| _ | 856 | (negotiat\$6 or mediat\$7 or arbitra\$7 or | USPAT; | 2004/08/24 |
| _ | 030 | resolv\$4 or resolution or settle\$7) with | US-PGPUB; | 15:45 |
| | | (dispute or conflict or problem or | EPO; JPO; | 13.43 |
| | | disagreement or complaint) same (internet | DERWENT | |
| | | or computerized or automated or automatic | DERWENT | |
| | | • | | |
| | | or electronic or network or web or www or | | |
| | 240 | website or webpage) and 705/\$.ccls. | HODAT | 0004/00/04 |
| - | 318 | thiessen.inv. | USPAT; | 2004/08/24 |
| | | | US-PGPUB; | 15:47 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 128 | dispute with credit with card | USPAT; | 2004/08/24 |
| | | | US-PGPUB; | 15:48 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 4 | 5895450.URPN. | USPAT | 2004/08/24 |
| | | | | 15:55 |
| • | 1 | "5495412".PN. | USPAT | 2004/08/24 |
| | | | | 15:56 |
| - | 22 | 5495412.URPN. | USPAT | 2004/08/24 |
| | | | | 15:56 |
| • | 2 | 6330551.URPN. | USPAT | 2004/08/24 |
| | | | | 15:57 |
| - | 15 | ("3573747" "3581072" "5077665" | USPAT | 2004/08/24 |
| | | "5329589" "5495412" "5668953" | | 15:57 |
| | | "5689652" "5794207" "5905975" | | |
| | | "5924082" "5956687" "5983205" | | |
| | | "6112181" "6112189" "6131087").PN. | | |
| - | 4 | 6112189.URPN. | USPAT | 2004/08/24 |
| | | | | 15:58 |
| - | 4 | 6112189.URPN. | USPAT | 2004/08/24 |
| | | | | 16:07 |
| • | 4 | 5895450.URPN. | USPAT | 2004/08/24 |
| | | | | 16:08 |
| _ | 2 | ("5895450").PN. | USPAT; | 2004/08/24 |
| | i - | , 3333430 , 141 | 1 | |
| - | | | US.PGPHR. | 16:22 |
| _ | | | US-PGPUB; EPO; JPO; | 16:22 |

| • | 2 | ("5668953").PN. | USPAT; | 2004/08/24 |
|----------|-------|--|------------------------|------------|
| | - | , | US-PGPUB; | |
| | | | EPO; JPO; | 10.20 |
| | | | DERWENT | |
| | 4 | 5668953.URPN. | USPAT | 2004/08/24 |
| | | | | 16:22 |
| | 2 | ("5983205").PN. | USPAT; | 2004/08/24 |
| | | , | US-PGPUB; | |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("5495412").PN. | USPAT; | 2004/08/24 |
| | | | US-PGPUB; | 16:26 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 0 | ("57615269").PN. | USPAT; | 2004/08/24 |
| | 1 | | US-PGPUB; | 16:26 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("5615269").PN. | USPAT; | 2004/08/24 |
| | | | US-PGPUB; | 16:27 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 50 | 5615269.URPN. | USPAT | 2004/08/24 |
| | | | | 16:27 |
| • | 2 | ("5890138").PN. | USPAT; | 2004/08/25 |
| | | | US-PGPUB; | 15:10 |
| | | | EPO; JPO; | |
| | _ | | DERWENT | |
| - | 6 | cybersettle | USPAT; | 2004/08/25 |
| | | | US-PGPUB; | 15:34 |
| | | | EPO; JPO; | |
| | 42552 | (bi-4 | DERWENT | 0004/00/05 |
| • | 13553 | (history or histories or cases) with choice | USPAT; | 2004/08/25 |
| | | | US-PGPUB; EPO; JPO; | 15:35 |
| | | | DERWENT | |
| | 2 | (history or histories or cases) with choice | USPAT; | 2004/08/25 |
| | _ | with dispute | US-PGPUB; | 15:36 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| | 4 | (history or histories or case or issue) with | USPAT; | 2004/08/25 |
| | | choice with dispute | US-PGPUB; | 15:51 |
| | 1 | • | EPO; JPO; | , |
| | 1 | | DERWENT | |
| - | 1435 | (history or histories or case or issue) with | USPAT; | 2004/08/25 |
| | 1 | (choice or solution or dispute) and | US-PGPUB; | 15:51 |
| | | 705/\$.ccls. | EPO; JPO; | |
| | 1 | | DERWENT | <i> </i> |
| - | 76 | (history or histories or case or issue) with | USPAT; | 2004/08/25 |
| | 1 | database with (choice or solution or | US-PGPUB; | 16:00 |
| | 1 | dispute) and 705/\$.ccls. | EPO; JPO; | |
| | | | DERWENT | |

| | 50 | | | \ |
|---|------|---|-----------|-------------|
| - | 52 | compar\$5 with (history or histories or case | USPAT; | 2004/08/25 |
| | | or issue) with (choice or solution or dispute | US-PGPUB; | 16:23 |
| | | or recommend\$6) and 705/\$.ccls. | EPO; JPO; | |
| | | | DERWENT | |
| - | 356 | case with base\$4 with reason\$5 with | USPAT; | 2004/09/01 |
| | | system | US-PGPUB; | 11:03 |
| | 1 | | EPO; JPO; | |
| | | | DERWENT | . Y |
| - | 37 | case with base\$4 with reason\$5 with | USPAT; | 2004/08/25 |
| | | system and 705/\$.ccls. | US-PGPUB; | 16:55 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| • | 26 | case with base\$4 with reason\$5 with | USPAT; | 2004/08/25~ |
| | | system with (decision or recommend\$6) | US-PGPUB; | 17:00 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | o | 6704719.URPN. | USPAT | 2004/08/25 |
| | | | | 16:56 |
| - | 158 | case with base\$4 with reason\$5 with | USPAT; | 2004/08/25 |
| | | (decision or recommend\$6or select\$6) | US-PGPUB; | 17:19 |
| | | (, | EPO; JPO; | |
| | | | DERWENT | |
| - | 1 | 6212528.URPN. | USPAT | 2004/08/25 |
| | | | 55.7. | 17:05 |
| _ | 2 | 6021411.URPN. | USPAT | 2004/08/25 |
| | _ | | 00. A. | 17:06 |
| _ | 11 | 5822743.URPN. | USPAT | 2004/08/25 |
| _ | '' | 50227-45.5KFK. | JOHA | 17:07 |
| _ | 0 | 6571236.URPN. | USPAT | 2004/08/25 |
| _ | | 037 1230.0KF N. | USFAI | 17:08 |
| | 0 | 6571236.URPN. | USPAT | 2004/08/25 |
| - | | 037 1230.URFN. | USPAI | 17:09 |
| | 16 | /"4002040" "E727444" "E704207" | USPAT | 2004/08/25 |
| - | , , | ("4992940" "5737414" "5794207" "5797427" "5798508" "5822772" | USPAI | |
| | | "5797127" "5798508" "5822743" | | 17:09 |
| | | "5842178" "5884274" "5944839" "5922258" "5928264" "5424265" | | |
| | | "6029258" "6098061" "6131085" | | |
| | | "6223165" "6263362" "6321192" | | |
| | 40 | "6463437").PN. | | |
| - | 1277 | (problem or dispute or complaint or issue) | USPAT; | 2004/08/25 |
| | | with (solv\$6 or resolv\$6 or analyz\$6 or | US-PGPUB; | 17:23 |
| | | predict\$6 or recommend\$6 or decid\$6 or | EPO; JPO; | |
| | | fix\$6 or answer\$6) with (case or rule or | DERWENT | |
| | | decision or tree or mode or node) same | | |
| | | match\$6 | | |
| - | 1020 | (problem or dispute or complaint or issue) | USPAT; | 2004/08/25 |
| | | with (solv\$6 or resolv\$6 or analyz\$6 or | US-PGPUB; | 17:24 |
| | | predict\$6 or recommend\$6 or decid\$6 or | EPO; JPO; | |
| | | fix\$6 or answer\$6) with (case or rule or | DERWENT | |
| | | decision or tree or mode or node) with | | |
| | | match\$6 | | |

| • | 18 | (problem or dispute or complaint or issue) | USPAT; | 2004/08/25 |
|---|------|--|-----------|-------------|
| | | with (solv\$6 or resolv\$6 or analyz\$6 or | US-PGPUB; | 17:29 |
| | | predict\$6 or recommend\$6 or decid\$6 or | EPO; JPO; | |
| | | fix\$6 or answer\$6 or choos\$5 or choice) | DERWENT | |
| | | l · | DERWENT | |
| | | with (case or rule or decision or tree or | | |
| | | mode or node or knowledge or reason) with | | |
| | | match\$6 and 705/\$.ccls. | | |
| - | 95 | (problem or dispute or complaint or issue or | USPAT; | 2004/08/25 |
| | | question) with (solv\$6 or resolv\$6 or | US-PGPUB; | 17:41 |
| | | analy\$6 or predict\$6 or recommend\$6 or | EPO; JPO; | |
| | | decid\$6 or fix\$6 or answer\$6 or choos\$5 or | DERWENT | |
| | | choice or decision) with (case or rule or | | |
| | | decision or tree or mode or node or | | |
| | | | | |
| | | knowledge or reason or history or histories) | | |
| | | same match\$6 and 705/\$.ccls. | | |
| • | 2171 | (problem or dispute or complaint or issue or | USPAT; | 2004/08/25 |
| | | question) with (solv\$6 or resolv\$6 or | US-PGPUB; | 17:42 |
| | | analy\$6 or predict\$6 or recommend\$6 or | EPO; JPO; | |
| | | decid\$6 or fix\$6 or answer\$6 or choos\$5 or | DERWENT | |
| | | choice or decision) with (case or rule or | | |
| | | decision or tree or mode or node or | | |
| | | | | |
| | | knowledge or reason or history or histories) | | |
| | | and 705/\$.ccls. | | |
| • | 214 | (problem or dispute or complaint or issue or | USPAT; | 2004/08/25 |
| | | question) with (solv\$6 or resolv\$6 or | US-PGPUB; | 18:03 |
| | | analy\$6 or predict\$6 or recommend\$6 or | EPO; JPO; | V |
| | | decid\$6 or fix\$6 or answer\$6 or choos\$5 or | DERWENT | |
| | | choice or decision) with (case or rule or | | |
| | | decision or tree or mode or node or | | |
| | | | | |
| | | knowledge or reason or history or histories) | | |
| | | same (match\$6 or search\$6) and | | |
| | | 705/\$.ccls. | | 1 |
| - | 34 | online with dispute with resolution | USPAT; | 2004/08/25 |
| | | | US-PGPUB; | 18:14 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| | 2 | alternate with dispute with resolution same | | 2004/08/25 |
| • | | · | USPAT; | 1 1 1 |
| | | online | US-PGPUB; | 18:15 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 8 | alternate with dispute with resolution same | USPAT; | 2004/08/25 |
| | | (online or web or www or website or | US-PGPUB; | 18:17 |
| | | internet or electronic or network) | EPO; JPO; | |
| | | | DERWENT | |
| | 240 | dispute with (resolution or management) | 4 | 2004/08/2EN |
| - | 219 | dispute with (resolution or management) | USPAT; | 2004/08/25 |
| | | same (online or web or www or website or | US-PGPUB; | 18:37 |
| | | internet or electronic or network) | EPO; JPO; | |
| | | | DERWENT | |
| - | 616 | (conflict or complaint) with (resolution or | USPAT; | 2004/08/25 |
| | | management) same (online or web or www | US-PGPUB; | 18:37 |
| | | or website or internet or electronic or | EPO; JPO; | |
| | | network) | 1 ' ' | |
| | j. | HELWOIK) | DERWENT | i |

| · | | | | |
|---|-----|---|-----------|------------|
| • | 72 | (conflict or complaint) with (resolution or | USPAT; | 2004/08/25 |
| | | management) same (online or web or www | US-PGPUB; | 18:39 |
| | | or website or internet or electronic or | EPO; JPO; | _ |
| | | network) and 705/\$.ccls. | DERWENT | , |
| - | 4 | (conflict or complaint or dispute) with | USPAT; | 2004/08/25 |
| | | (expert) same (online or web or www or | US-PGPUB; | 18:40 |
| | | website or internet or electronic or | EPO; JPO; | |
| | | network) and 705/\$.ccls. | DERWENT | ر, ا |
| - | 30 | negotiat\$6 same mediat\$6 same arbitrat\$6 | USPAT; | 2004/08/25 |
| | | | US-PGPUB; | 18:41 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 1 | ("0784432").PN. | USPAT; | 2004/08/26 |
| | | | US-PGPUB; | 10:13 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("6049591").PN. | USPAT; | 2004/08/26 |
| | | | US-PGPUB; | 10:14 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 1 | 6049591.URPN. | USPAT | 2004/08/26 |
| | | | | 10:14 |
| - | 2 | ("5895450").PN. | USPAT; | 2004/08/26 |
| | | | US-PGPUB; | 10:16 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 2 | ("6330551").PN. | USPAT; | 2004/08/26 |
| | | | US PGPUB; | 10:17 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| - | 3 | ("2002001591").PN. | USPAT; | 2004/08/26 |
| | | | US-PGPUB; | 10:17 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| • | 542 | (automat\$6 or electronic or online or | USPAT; | 2004/08/26 |
| | | alternat\$6 or internet or web or www or | US-PGPUB; | 10:20 |
| | | computerized) with (dispute or complaint or | EPO; JPO; | |
| | | disagreement or conflict) with (resolution | DERWENT | |
| | | or management) | | |
| • | 14 | "5995948" | USPAT; | 2004/08/30 |
| | | | US-PGPUB; | 11:05 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| • | 2 | ("5995948").PN. | USPAT; | 2004/08/30 |
| | | | US-PGPUB; | 11:13 |
| | | | EPO; JPO; | |
| | | | DERWENT | |
| • | 12 | 5995948.URPN. | USPAT | 2004/08/30 |
| | | | | 11:05 |
| • | 12 | kayman.inv. | USPAT; | 2004/08/30 |
| | | | US-PGPUB; | 11:13 |
| | | | EPO; JPO; | |
| | | | DERWENT | |